## IBMA Cultural Diversity, Equity, Inclusion - Phase 1 efforts...

#### **VISION & POLICY**

#### • Review existing public statements

- Values
- Mission
- Strategic Plan
- Member & Delegate communications
- Accessibility of our communications

#### • Review private statements

- Employee Handbook
- Safety Protocols

#### • Craft new policies & statements

- Anti-Harassment (Code of Conduct)
- Member Pledge
- Task force mission / goals

### **AWARENESS & EDUCATION**

# Embrace cultural listening and sensitivity

- Shift our language from "you're welcome here" to "we want you here" (go out and find, outreach)
- Model presenter tactics & best practices
- "What We Do That You Can Do, Too"
- Train our people (sensitivity)
- Board
- Staff & Contractors
- Volunteers
- Vendors & Partners
- Review our community insider "norms" that inhibit participation / new people
- Self-examination example: communication re hotels (save x# rooms for first timers?)
- Perception of task force visible diversity / makeup

#### **ACTION**

### Proactive outreach to new constituencies

- Identify target groups to start
- Continuously look for whose voice is missing at table/on the task force [ regular think tank calls?]
- Foster diverse talent
- Mentorship and training programs, targeted scholarships to encourage
- At our own event...
- Venue accessibility King's, The Architect
- Post Anti-Harassment Policy visibly venues, in app, convention center
- Showcase + panel breakdown,
   representation, observe pattern, set
   benchmarks + goals
- Leveraging partnerships example: the future of Shout & Shine

**EVENTS** 

**Programming** 

Fan Experience

Spirit of Keychange **EXAMPLES**Emphasis: dialogue

Good Night Out certification

KEY
Immediate
Short Term (within 1 year)
Long Term (within 1-3 years)